Hunter Van Lear

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Experience

09/2023 – Present • Remote

Independent Design & Developer Consultant, *Toola*
Development and Design studio

- Led end-to-end website redesign and development, implementing modern UI/UX best practices including responsive layouts and dynamic component sizing, resulting in Google Lighthouse score improvements of 50% across performance and accessibility.
- Provided real-time technical troubleshooting, including critical security incident response for a sports organization serving 40k+ monthly visitors.

09/2023 – 02/2024 • Remote

Associate JavaScript Developer, *AJB Apps*
Software development consultancy

- Developed and implemented customer-facing administrative features using Vue.js and Express.
- Built and documented RESTful APIs to support client applications.

06/2021 – 06/2023 • Hybrid

UI Designer and Engineer, *ProcessMaker*
Series A-funded SaaS workflow automation platform

- Served as first UI design hire for a $10MM+ revenue company, establishing comprehensive design system and UX standards.
- Implemented a foundational component design system in Figma, increasing design velocity by +20%.
- Coordinated daily design support through Agile ceremonies for 5 development teams across 8+ major platform feature releases.
- Enhanced user journey efficiency across the platform, resulting in a 15% reduction in customer drop-off through path analysis and optimization.
- Improved user satisfaction scores by 80% through HTML/CSS template development for all client banking solutions.

10/2017 – 11/2020 • Chicago, IL

Senior Network Operations Analyst, *Sentinel Technologies*
Largest Enterprise MSSP in Chicago

- Monitored client networks and triaged incidents for 1,500+ routers/switches, ensuring system integrity for 60k+ global users.
- Mentored and trained junior NOC team members; 100% six-month retention rate for all trainees.
- Wrote numerous technical documentation and procedures for departmental use resulting in a 10% improvement in teamwide KPI YOY.

Projects

Stephen King API
 Repo | **Live**

An *Express* based REST API built from scraped data, attracting 260 global users monthly.

News Fight
 Repo

Python sentiment analysis for modern news stories.

Portfolio
 Repo | **Live**

2024 portfolio refresh using *NEXT* and *Typescript*.

Skills

Development

Languages: HTML, CSS/SASS, Typescript, Node, Python, SQL

Frameworks: React, NEXT, Vue, Express, Flask, Postgres

Design

UI Design, A/B Testing, UX Research, Interaction Design, Wireframing

Tools

Vs Code, Figma, GitHub, GitLab, Miro, Jira, LogRocket Agile Management, WordPress

Certifications

AWS CCP (2024 - 2028)
AWS Certified Cloud Practitioner

CCNA (2017 - 2020)
Cisco Certified Network Associate

Experience cont.

03/2015 – 06/2017 • Richmond, VA
Senior Support Analyst, *Bon Secours Health Systems*
$9B revenue non-profit healthcare organization

- Delivered technical support for a health system with over $9B in annual revenue and over 60,000 users.

07/2014 – 03/2015 • Richmond, VA
Technical Analyst, *Estes Express*
Largest privately owned freight shipping company in North America

- Managed network analysis and support for 280+ shipping terminals; liaised with network vendors and assisted IT initiatives.

09/2013 – 06/2014 • Roanoke, VA
Desktop Engineer, *Advanced Auto Parts*
Fortune 500 automotive aftermarket parts provider

- Supported 2,000+ Windows users in $10B+ revenue corporate network, achieving 100% on incident resolution KPIs.

Education

Boone, NC
Appalachian State University
Bachelor of Science in Computer Information Systems

12/2020 – 06/2021 • Remote
SpringBoard
Software Engineering Program

- 800+ hours of mentor-led full-stack web development curriculum.